



M I D L A N D *filtration* L i m i t e d

OUR CUSTOMERS SAY IT ALL!

As part of our ISO9001 certification regular customer satisfaction surveys have to be conducted – below is a small sample of the favourable comments which come back each time. We must be doing something right!

“All staff very helpful and friendly, excellent product knowledge. A great family feel to the company and can’t do enough for their clients” AC contractors, Worcestershire

“Everyone at Midland has a ‘can do’ attitude” HVAC contractor, Berkshire

“Good product at a very good price, plus fantastic customer service” AHU manufacturer, Yorkshire

“I can see there is no need in my eyes to improve, just keep up this excellent service” university, Nottinghamshire

“They are without a doubt the best supplier that I deal with on all levels and I do class myself as a very fussy customer. I am made to feel like I am the most important customer they have, regrettably a skill many suppliers lack.” environmental management company, Herefordshire

“Always willing to drop everything and attend to last minute emergency requests. Don’t change anything!!” facilities company, Nottinghamshire

“Prompt, efficient & knowledgeable service from the team in Glasgow” FM company, Falkirk

“If Midland Filtration employ a policy of Customer Training, then it works very well.” university, Leicestershire

“They’re all very friendly. They’re always there for advice. I can’t fault them at all.” food manufacturer, Cambridgeshire

“Very pleased as staff are very helpful, including delivery staff who go the extra mile to help out” national FM company, Cheshire

“Top quality service, I will continue using Midland Filtration for all my needs” building services company, Gloucestershire

“Any queries/issues are dealt with promptly and never do I have to chase up, which quite frankly is very refreshing” facilities company, Lanarkshire

“Always friendly, helpful and willing to go the extra mile to get orders out quickly” AC contractor, Yorkshire

“Over the years that we have used them, I personally have used them for 15 years, they have always exceeded our expectations” maintenance company, Nottinghamshire

“Prompt when booking, good communication, the guys who come to site are very good, polite and helpful, a very good detailed report after” events venue, Lincolnshire

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